

Job Description

Job Title: Volunteer

Department: Adult Services/Children's Services

Reports to: Service Manager, Team Leader and Support Worker's

Role Purpose: To interact with, encourage and enable clients with learning difficulties to

participate in a variety of recreational and educational activities.

Generic Responsibilities:

 Provide a consistent and professional level of support in line with the Burton Street Foundation's ethos

Duties will include:

- To ensure the safety of our clients
- To work towards building effective relationships with our clients
- To understand client's needs and encourage participation in appropriate activities
- To enable self-confidence, self-expression and communication through the use of creative activities
- Have a flexible approach to which session/area you work in wherever possible, unless you
 have stated that you would only like to work in a specific area
- To understand different ways of communication as many clients are unable to communicate verbally
- Support staff to carry out duties during sessions such as; setting up the room/activities ready
 for sessions; helping clients to remove their coats and get them seated; work with staff and
 volunteers to ensure the smooth running of activities/sessions; help to hand out drinks and
 snacks at break times; help to tidy up and wash any equipment; support clients to move
 from one place to another as required

You will not be expected to work alone with clients or to carry out any personal care needs.

Discuss any safeguarding issues with a manager immediately.

Please ask for help/assistance if you are unsure about any aspects of the role.